

TERMS AND CONDITIONS

For CapeNature Cubs Club Group

1. INTRODUCTION

The following Terms and Conditions should be read and understood prior to applying with CapeNature to join the Cubs Club as a group. Please read the following terms and conditions carefully. Do not apply for the club unless you understand and agree with the following terms and conditions.

2. DEFINITIONS

- a) "Group members/s" refers to a child between the ages of 4 and 13 years for which the group leader made an application to the Cubs Club, who receives specific rewards for such membership.
- b) "Confirmed group member/s" refers to member/s that have applied and received a successful application notice via email.
- c) "Cubs Club" refers to a special group aimed at children aged 4-13 years old, which was formed by CapeNature and provides members to receive special rewards.
- d) "Terms and Conditions" means the document, updated as and when required, covering all financial implications of the agreement entered between the parties.
- e) "Household" refers to children with the same parent or guardian, residing at the same residence.
- f) "Welcome Gift" refers to a container that includes a few items and is exclusively given to members of a successful application.
- g) "Identification" refers to producing a valid South African identity document to verify identity.
- h) "CapeNature staff member" refers to anyone that is employed by CapeNature and that is eligible for staff discounts on accommodation bookings.
- i) "Group leader" refers to an adult representative that applies for membership on behalf of multiple children with permission from the child's parent/legal guardian.

3. GENERAL

- An agreement is entered into by the group leader, as facilitator of the group, on behalf of the children, with permission of the parent/legal guardian.
- An agreement is entered into by the parents, on behalf of the child/ren to become a member of the club.
- Only children between the ages of 4 – 13 years who are South African Citizens are eligible to be members.
- When a member that is part of the club turns 14 years old, he/she will automatically be removed as a member of the club.
- If it is established by CapeNature that the parent or legal guardian has not given consent to a minor child to participate in the club, CapeNature will remove such a person from receiving further communication with the entity.
- A maximum of 4 children from one household and a maximum of 60 children per group will be eligible for rewards and discounts.
- Children that form part of a group will also automatically become an individual member but will only be eligible for one welcome pack and one birthday reward per household. Members that are part of a group may compete in action projects as individuals through their parents or as a group through their group leader.
- CapeNature at its absolute and sole discretion reserves the right to deny an application for membership or cancel any membership.

4. CUBS CLUB REWARDS

4.1 20 % Discounted Family Holiday Birthday Gift

- CapeNature will offer all members part- of the CapeNature Cubs Club, a 20% discount on tourism bookings for self-catering and camping accommodation facilities as a birthday gift. The discount will include up to 4 people for two nights and excludes any bookings for the Whale Trail.
- This discount will be redeemable:
 - Once a child has successfully applied to be part of CapeNature's Cubs Club and is a confirmed member.
 - On the first day of the child's birthday month, for a period of six months.
- The following booking rules will apply to this discount:
 - CapeNature's standard booking terms and conditions will apply.
 - The discount is only available to reservations made via the CapeNature Contact Centre.
 - The discount cannot be used in conjunction with other promotional offerings.

- The discount cannot be used by more than one child per household for the same period of time.
- The discount is limited to a maximum of 4 people for a 2-night stay.
- The discount cannot be applied during school holidays, long weekends, and peak seasons. (Easter/ September/December/January school holidays).
- All bookings are subject to availability.
- The discount is applicable to all reserve self-catering and camping accommodation excluding the Whale Trail.
- The discount is valid for 6 months upon receipt of email from CapeNature which will be sent on the first day of the members birthday month or the first working day thereafter.
- The discount only includes overnight accommodation, NOT conservation fees or any other fees e.g., activities, day entry etc.
- The birthday discount cannot be used by CapeNature staff members.

4.2 Welcome Gifts

- One welcome gift is awarded to each member on successful membership application. Only one welcome gift is allowed per lifetime of each child and members that re-apply after cancellation will not receive a second welcome gift.
- Welcome gifts must be collected within one month from successful application at a designated collection point by the group leader when the physical address is within 100km of any of the collection points. Identification will be required on collection.
- Welcome gifts will be delivered to the postal address of the group leader where the physical address is more than 100km from any collection point and within the Western Cape. Delivery will take place within a month of successful application.
- Welcome gifts that are not collected within one month will be forfeited by the group leader and as a result, the relevant member and parent.
- It is the group leader's responsibility to ensure that each member receives their welcome gift. No welcome gifts will be given to individual members when their application falls under a group portfolio. On approving the members application parents agree to this condition.
- Welcome gifts may vary, and the content is at the sole discretion of CapeNature.

- Welcome gifts may be limited to a set number of members at the sole and absolute discretion of CapeNature.

Group Leader gift

- One group leader gift is awarded to each group leader on successful membership application of their group. Only two gifts are allowed per lifetime for each group leader and must be at least six months apart. Only one welcome gift is allowed per group signup. Group leaders that apply for more than two groups will not receive a third welcome gift.
- Group leader gifts must be collected within one month from successful application at a designated collection point by the group leader when the physical address is within 100km of any of the collection points. Identification will be required on collection.
- Group leader gifts will be delivered to the postal address of the group leader where the physical address is more than 100km from any collection point and within the Western Cape. Delivery will take place within a month of successful application.
- Group leader gifts that are not collected within one month will be forfeited by the group leader.
- Group leader gifts may vary, and the content is at the sole discretion of CapeNature.
- Group leader gifts may be limited to a set number of members at the sole and absolute discretion of CapeNature.

4.3 Newsletter and rewards system

- A quarterly newsletter will be sent via email to the primary email address of the group leader and each parent. All children that are listed as members will be eligible for rewards in their individual and group capacity.
- The newsletter will include instruction on how points may be earned by completing a specific action. Groups may only enter group specified activities.
- Group leaders should send pictures of the actions being completed by the members of their group to receive their points. Group leaders must keep track of individual points earned so that they can apply for relevant button badges accordingly. Pictures should be sent to learning@capenature.co.za by the due date stipulated in the newsletter or forfeit entry for that quarter.
- Each quarter, the group with the highest scoring points will win a small prize.
- Where there are multiple groups with the top score, these will be entered into a random draw for the winner to be selected. Prizes are non-transferrable and are not redeemable for cash.

5. PERSONAL INFORMATION

- On applying for membership, the parent or legal guardian gives CapeNature consent to use any still image or video depicting their child/ren participating in earning points or receiving a prize from CapeNature for use in the Cubs Club newsletter and on its online platforms including, but not limited to, CapeNature's website, external and internal newsletters, brochures, and social media platforms. Consent includes international publications and shall be valid for an indefinite period. CapeNature shall, under no circumstances sell any video, image, photographs and/or frames to a third party.
- All personal information collected by CapeNature through application will only be used for the purpose of contact in terms of the quarterly newsletters, promotions, announcing winners and to validate eligibility on application (age and South African Citizenship).
- On application to the club, the members parent or legal guardian consents that CapeNature process personal information of applications done on behalf of the child/ren (under 18 years).

6. INDEMNITY

- The group leader and parent/legal guardian of the child/children hereby indemnifies CapeNature's Cubs Club against any claim of accidental injury to their child/children in their care or loss or damage to his/her belongings while undertaking any activities to earn rewards or participate in any other Cubs Club activity.

7. MEMBERSHIP CANCELLATION

The group leader of a member may cancel such a group membership at any time by emailing learning@capenature.co.za.

A parent/legal guardian must cancel individual membership separately, should they wish to and can do so at any time by emailing learning@capenature.co.za