



LOCKDOWN



To stop the spread of the COVID-19 pandemic extraordinary measures have been put in place. The current lockdown is one such measure which puts the health of our staff and citizens above all. However, CapeNature and its operations did not come to a halt because of this. Our working from home plans ensure that we continue the important task of keeping the service delivery machinery going. Essential services have been identified and CapeNature will continue to stay in contact with its staff, its clients and its stakeholders through various mediums.

Herewith a weekly snapshot illustrating how we continue business in unusual times.



MESSAGES

- VACATE
- Postpone, don't cancel

Numerous regional and local Disaster Management Services approached CapeNature to make use of our facilities for disaster management or quarantine purposes should it be necessary in future. CapeNature will give its full support for such arrangements in order to stop the COVID-19 spread.



RESERVE VISITORS

Communicated through:

www.capenature.co.za



Social Media



SMS



Contact Centre



Our contact centre is operational assisting clients with bookings, postponements, reimbursements, cancellations and enquiries.

MESSAGES

- Essential Services
- Emergency Numbers

- Only one fire, at Witzenberg, was reported and attended to this week. The fire was successfully extinguished.
- Reserve staff is closely working with SAPS and especially coastlines and marine protected areas are monitored.
- Daily patrols are done in order to stay visible and vigilant. This ensures that people are kept off beaches, public complaints are responded to, anti-poaching efforts are continued and general safety is guaranteed.



PUBLIC

CONTACT US



www.capenature.co.za

Social Media



Contact Centre Numbers

061 8712539 | 074 936 2139
062 318 4987 | 061 855 4066

Emergency Numbers

<https://www.capenature.co.za/essential-services-will-continue-lockdown/>

MESSAGES

- General COVID-19 measures
- Working from home



STAFF

Keeping our staff up to date through:



Email



Meetings



Documents